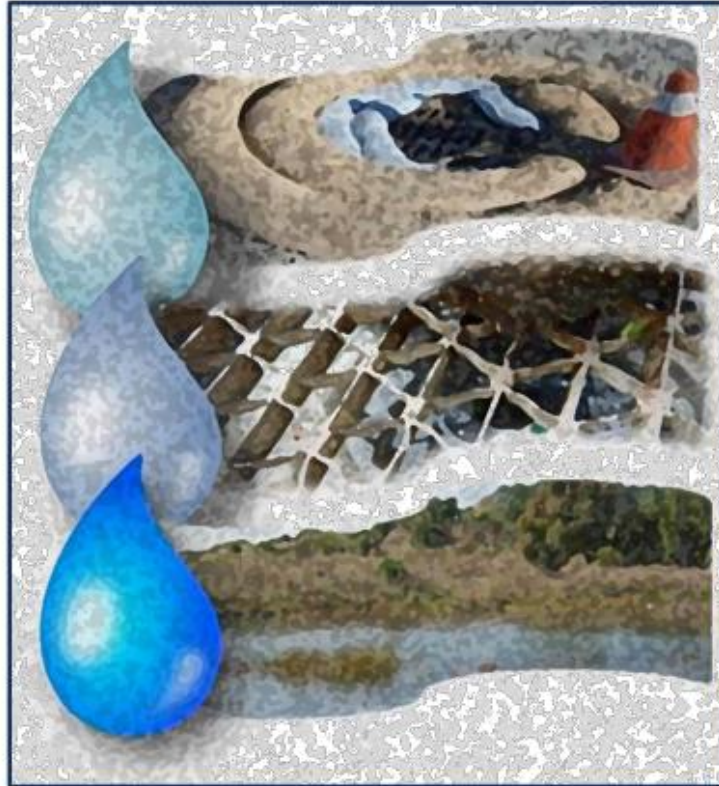


STATEWIDE INDUSTRIAL GENERAL PERMIT

**DISCHARGER'S GUIDE TO THE STORM WATER MULTIPLE APPLICATION AND
REPORT TRACKING SYSTEM (SMARTS) DATABASE**

**LEVEL 2 EXCEEDANCE RESPONSE ACTION (ERA)
ACTION PLAN SUBMITTAL**



Last Revised: April 9, 2020

Statewide Industrial Storm Water General Permit - Level 2 Exceedance Response Action (ERA) Action Plan:

All Dischargers have Baseline status for all parameters at the beginning of a Discharger's Notice of Intent (NOI) coverage in the Statewide Industrial Storm Water General Permit. A Discharger moves through the Exceedance Response Action (ERA) Levels if monitoring results from the prior reporting year (also referred to as reporting period) exceed the Numeric Action Levels (NALs). **The Industrial General Permit reporting year is July 1st through June 30th.**

SMARTS assigns a regulatory Level status annually on July 1st (the end of each reporting year) to each industrial facility per parameter based on the required monitoring data submitted into SMARTS¹. A change of Level status will be assigned to the facility if sampling results from the previous reporting year indicates that the discharge from an industrial facility exceeds an Annual or Instantaneous Maximum Numeric Action Level for an applicable parameter².

Dischargers with a parameter moving from Level 1 status to Level 2 status for a Numeric Action Level exceedance(s) are required to complete Exceedance Response Actions for that parameter. Level 2 status Exceedance Response Actions require the Discharger to:

- (1) Obtain the assistance of a Qualified Industrial Storm Water Practitioner (QISP)³ to complete the Level 2 Exceedance Response Action process,
- (2) Submit a Level 2 Exceedance Response Action - Action Plan into SMARTS by January 1 of the following Reporting Year, this is the year after Level 2 status was determined, and

¹ **NOTE:** Emails from SMARTS are not a formal notice and Dischargers must track any Exceedance Response Action exceedances separately from SMARTS. The Numeric Action Level calculation in SMARTS is provided for convenience to assist the facility and Water Board staff, but it is ultimately the responsibility of the Discharger to demonstrate permit compliance.

² **NOTE:** A Discharger is not in violation of the Industrial General Permit when its discharge exceeds a Numeric Action Level, however, a Discharger is in violation of the Industrial General Permit if the required Exceedance Response Actions and affiliated documents are not completed and submitted on-time.

³ **NOTE:** Further information regarding the Qualified Industrial Stormwater Practitioner (QISP) training program is located on the State Water Board [Industrial Storm Water Program - QISP](https://www.waterboards.ca.gov/water_issues/programs/stormwater/qisp.shtml) webpage at https://www.waterboards.ca.gov/water_issues/programs/stormwater/qisp.shtml

- (3) Submit a Level 2 Exceedance Response Action Technical Report into SMARTS by January 1 following the submission of the Level 2 Exceedance Response Action - Action Plan.

A Qualified Industrial Stormwater Practitioner must satisfy one of the following criteria to be qualified to assist a Discharger with the Exceedance Response Action process, and to prepare Exceedance Response Action - Action Plans and Exceedance Response Action reports:

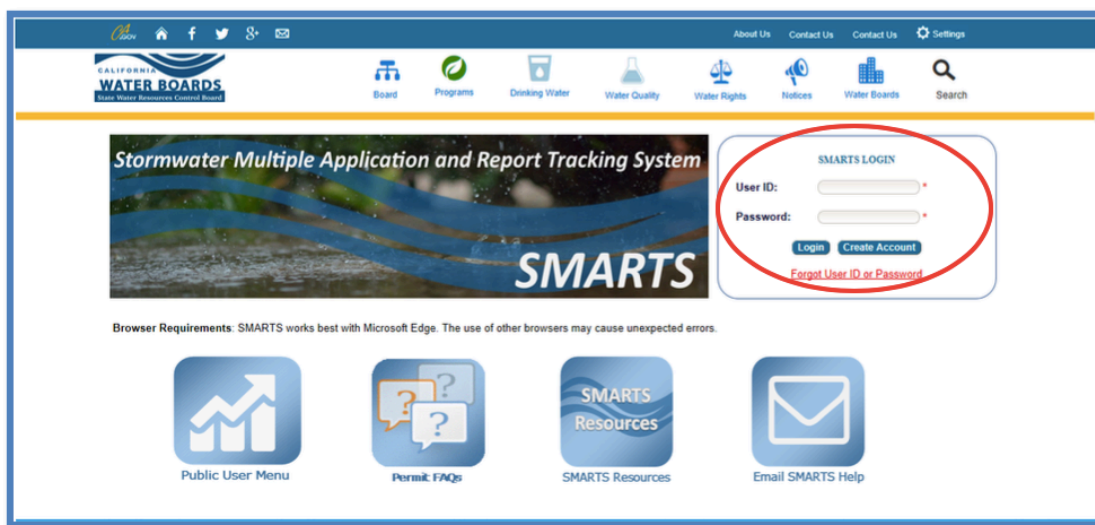
- (1) Have a valid Qualified Industrial Stormwater Practitioner certificate number through the sponsored and approved Qualified Industrial Stormwater Practitioner Training Program provided by the California Stormwater Quality Association and administered by the Office of Water Programs at Sacramento State, or
- (2) Be a licensed engineer by the California Department of Consumer Affairs, Board for Professional Engineers, Land Surveyors, and Geologists, and completed the Qualified Industrial Stormwater Practitioner self-certificate review administered by Office of Water Programs.

The Level 2 Exceedance Response Action - Action Plan must be submitted and certified by the facility's Legal Responsible Person or the Duly Authorized Representative⁴. The following steps guide a Legally Responsible Person or Duly Authorized Representative to submit the Level 2 Exceedance Response Action - Action Plan prepared by a Qualified Industrial Stormwater Practitioner:

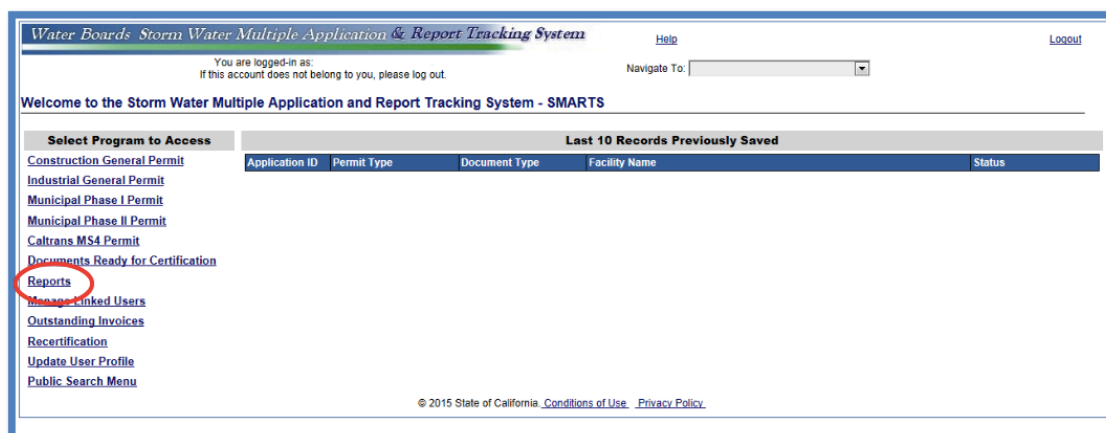
⁴ **NOTE:** Duly Authorized Representative means Duly Authorized Representative or Approved Signatory

1. Please log into [SMARTS](https://smarts.waterboards.ca.gov): <https://smarts.waterboards.ca.gov>

Please use SMARTS in Microsoft Edge



2. From the main menu select "Reports":



3. Search for an Exceedance Response Action report using the reporting period that corresponds with the Level 2 Exceedance Response Action - Action Plan. All facilities that the user is linked to will display once the user selects "Search":

Reports Search

Enter the search criteria below. Only the Reporting Period is required to be selected when searching. If the search does not return any results, try entering fewer search fields. If only the Reporting Period is selected and no results display, you are not correctly linked to the WDID Number. Please contact the Legally Responsible Person to link you to the WDID number. [Back to Main Menu](#)

Reporting Period: 2017 - 2018 *

WDID:

Application ID:

Report Status: Select

Region: All

* fields are mandatory

Search

Only the "Reporting Period" search field is required to be selected when searching from the reports search function. If the search does not return a result, try entering fewer search fields. If only the Reporting Period is selected and no results display, the user is not linked to the Waste Discharge Identification (WDID) number. Please contact the Legally Responsible Person associated with the organization to be linked to the Waste Discharge Identification number.

4. The user selects a facility to view by clicking on the "Facility Name":

Reports Search

Enter the search criteria below. Only the Reporting Period is required to be selected when searching. If the search does not return any results, try entering fewer search fields. If only the Reporting Period is selected and no results display, you are not correctly linked to the WDID Number. Please contact the Legally Responsible Person to link you to the WDID number. [Back to Main Menu](#)

Reporting Period: 2017 - 2018 *

WDID:

Application ID:

Report Status: Select

Region: All

* fields are mandatory

Search

Verify the Reporting Period before you begin working on a report.

Industrial Reports

Facility Name	WDID/App ID	Facility Address	Report Period	Status	No. Ad Hoc	Receipt Date	Remand	Delete
Fried Chicken People	5S09I026330467592	6543 Coop Lane	07/01/2017-06/30/2018	Future				
Mine	5S34I025869459447	Not yours street	07/01/2017-06/30/2018	Future				

- The Level 1 and Level 2 reports associated with the facility are displayed if the facility had parameter(s) with Numeric Action Level exceedances during the prior reporting year. By selecting the "Report ID" the user can view/start the Level 2 Exceedance Response Action - Action Plan and view the related exceedances:

Storm Water Annual Report Monitoring (SWARM)

Facility Name:

Operator Name:

WDID:

Report Period: 2017-18

Annual Report:
Click on the Report ID below to access the Industrial Annual Report.

Report ID	Report Type	Status	Due Date	Date Submitted	Submitted By	Remand
936992	Annual Report	Future	07/15/2018			

Level 1 and 2 ERA Report(s):
Click on the Report ID below to access the Report.

Report ID	Report Type	Status	Due Date	Date Submitted	Submitted By	Report Action	Remand
961035	Level 2 ERA Action Plan	Future	01/01/2018				

Ad Hoc Report:
[New Ad Hoc Report](#)

Click on the "New Ad Hoc Report" button to start a new Industrial Ad Hoc Report. The electronic Ad Hoc Report screens are used to enter Rain Event and Non-Storm Water Discharge Event sampling/monitoring data collected.
Ad Hoc Reports associated with this Annual Report are listed below. Click on the Event ID link to access an Ad Hoc Report. The submitted Ad Hoc Reports cannot Remand after report End Date.

Event ID	Event Type	Start Date & Time	End Date & Time	Status	Received Date	Remand	Delete
----------	------------	-------------------	-----------------	--------	---------------	--------	--------

- The Annual Average Table is displayed in the "General Info" tab for review only. This table lists the parameters that have Level 2 status in the far-right column. The Level 2 Action Plan being submitted must include the Exceedance Response Actions that addresses all listed parameters:

Storm Water Level 2 ERA Action Plan

Facility Name:

Operator Name:

WDID:

Report Period: 2017-18

Report Status:

Future

[General Info](#)
[Attachments](#)
[QISP](#)
[Certify](#)
[Status History](#)
[Back to Report Main](#)

Annual Average Table

Parameter Name	# of Samples	Sum of Results	Annual Average	Table 2 NALs	Level Status
Zinc, Total (Recoverable)	5	1.465 mg/L	0.293 mg/L	0.26 mg/L	Level 2

[Back](#)
[Next](#)

7. The electronic Level 2 Exceedance Response Action - Action Plan prepared by a Qualified Industrial Stormwater Practitioner must be uploaded by entering the “Attachments” tab of this report menu in SMARTS, and selecting the “Upload Attachment” button:

Storm Water Level 2 ERA Action Plan

Facility Name: Report Period: 2017-18 Operator Name: Report Status: Future WDID:

General Info **Attachments** QISP Certify Status History Back to Report Main

Please click on the “Upload Attachment” button to upload the corresponding file. **Upload Attachment**

Attached files: The following are the current documents related to the SWARM Report. Click on the Attachment ID to view them.

Attachment ID	File Type	File Title	Date Attached	File Description	Part No	Delete

Back Next

The following is an example of a completed “SMARTS File Upload” screen ⁵:

Water Boards Storm Water Multiple Application & Report Tracking System 2

SMARTS File Upload

WDID: Owner:

Please provide the following details to upload the corresponding files.

Attachment File Type *	Attachment Title *	File Description	Parts *	Document Date	File Name
Level 2 ERA Action Plan	Level 2 ERA Action Plan	Action plan for Level 2 parameters	Part 1 of 1		
[SELECT]			Part 1 of 1		

Upload File

- File size should be less than 75MB. Those greater than 75MB will not be uploaded. MS Office, PDF, and Picture files are accepted. (PDF is recommended)
- Fields marked with * are mandatory fields.
- Please be advised that preliminary tests of the upload function suggest that large files could take a long time to upload. Our estimated upload times for a FAST

File Size	Estimated Time
5 MB	3 - 5 min.
25 MB	15 - 20 min.
75 MB (max size)	25 - 30 min.

Attached files: The following are the current documents related to the NOI. Click on the link to view them.

⁵ **NOTE:** For the Level 2 Exceedance Response Action - Action Plan please use the file type “Level 2 ERA Action Plan”. For the Level 2 Exceedance Response Action Technical Report please use the attachment file type “Level 2 ERA Technical Report”. For Storm Water Pollution Prevention Plan revisions please use the file type “SWPPP”. For all other Exceedance Response Action documents, use the file type “Supporting Documentation”.

The user may select the “Attachments” tab to refresh the screen and verify that the attachment properly uploaded.⁶ Once the upload verification is completed, select “Next”. An error message may appear if the file name contains special characters or if the file size is too large.

Storm Water Level 2 ERA Action Plan

Facility Name: _____ Operator Name: _____ WDID: _____
Report Period: 2017-18 Report Status: _____ Future

General Info **Attachments** QISP Certify Status History Back to Report Main

Please click on the “Upload Attachment” button to upload the corresponding files. [Upload Attachment](#)

Attached files: The following are the current documents related to the SWARM Report. Click on the Attachment ID to view them.

Attachment ID	File Type	File Title	Date Attached	File Description	Part No	Delete
2053024	Level 2 ERA Action Plan	Level 2 ERA Action Plan	Nov 8, 2017	Action plan for Level 2 parameters	1/1	Delete

Back **Next**

- The user must enter the information for the Qualified Industrial Stormwater Practitioner that prepared the Level 2 Exceedance Response Action - Action Plan in the “QISP” tab. The “QISP” tab requires the use of the Qualified Industrial Stormwater Practitioner tool. Select the “Lookup QISP” button to open the search menu:

General Info Attachments **QISP** Certify Status History Back to Report Main

Qualified Industrial Storm Water Practitioner (QISP)

First Name: *

Last Name: *

QISP Certification No: *

Lookup QISP

⁶ **NOTE:** If an incorrect attachment is uploaded, an attachment can be deleted by selecting “Delete” on the right.

A user can search using the criteria in the look-up tool and select the Qualified Industrial Stormwater Practitioner on the right. It is best to search using only one criterion. (e.g. last name only). If the person entered is not located, the user will have to talk to the Qualified Industrial Stormwater Practitioner and/or Office of Water Programs⁷ to verify if they have a current and valid certificate:

QISP Lookup Screen

First Name:
Last Name:
Zip Code:
CBPEL SG License No.:
QISP Certificate No.:
Search

First Name	Last Name	Address	CBPEL SG License No.	QISP Certificate No.	Select
------------	-----------	---------	----------------------	----------------------	--------

9. Once the Qualified Industrial Stormwater Practitioner has been identified through the search function, select the “Next” button:

General Info Attachments QISP Certify Status History Back to Report Main

Qualified Industrial Storm Water Practitioner (QISP)

First Name: *
Last Name: *
QISP Certification No: *
Lookup QISP

Back Next

10. The “Certify” tab provides a completion check of the Level 2 Exceedance Response Action - Action Plan submittal in progress:

Storm Water Level 2 ERA Action Plan

Facility Name: Operator Name: WDID:
Report Period: 2017-18 Report Status: Future

General Info Attachments QISP Certify Status History Back to Report Main

Before certifying the report, the system must verify that all required sections have been completed. To perform this check, click the button below:

Perform Completion Check

⁷ **NOTE:** Office of Water Programs can be reached Monday-Friday 8:00 am to 4:00 pm at (916) 278-6142.

The “Perform Completion Check” function provides the user with a notification of any errors that must be corrected prior to acceptable submission of the Level 2 Exceedance Response Action - Action Plan (e.g. correct attachments uploaded). Any user with access to the report can perform this completion check. If a Data Entry Person performs the check and the Level 2 Exceedance Response Action - Action Plan is complete, SMARTS only allows the Data Entry Person to notify the Legally Responsible Person or Duly Authorized Representative (via a SMARTS generated email) that the Level 2 Exceedance Response Action - Action Plan is complete and ready for certification. A Data Entry Person completing this check will see the following message:

Storm Water Level 2 ERA Action Plan

Facility Name:	Operator Name:	WDID:
Report Period: 2017-18	Report Status: Future	

[General Info](#) [Attachments](#) [QISP](#) **[Certify](#)** [Status History](#) [Back to Report Main](#)

The Ad Hoc Application appears to be complete. A Data Entry Person cannot certify the application. Please contact the Legally Responsible Person, Approved Signatory, or Duly Authorized Representative to certify and submit the application.

Submit to LRP/AS

On Clicking the Send Email to LRP/AS button, the status of the document is updated as Not Submitted - certification required. An email is sent to the LRP/AS informing them that the data entry is complete.

Once the Data Entry Person selects “Submit to LRP/DAR”, the screen will display a message “Email successfully sent to LRP/AS”⁸ and the status changes to “Not Submitted – certification required”:

Storm Water Level 2 ERA Action Plan

Facility Name:	Operator Name:	WDID:
Report Period: 2017-18	Report Status: Not Submitted - certification required	

[General Info](#) [Attachments](#) [QISP](#) **[Certify](#)** [Status History](#) [Back to Report Main](#)

Email successfully sent to LRP/AS!

Before certifying the report, the system must verify that all required sections have been completed. To perform this check, click the button below:

[Perform Completion Check](#)

⁸ **NOTE:** Duly Authorized Representative means Duly Authorized Representative or Approved Signatory.

11. The Level 2 Exceedance Response Action - Action Plan must be certified and submitted by the Legally Responsible Person or Duly Authorized Representative⁹. To access the report to be certified, the Legally Responsible Person or Duly Authorized Representative must complete the same steps as outlined by steps 1-5 of this guide and select the Level 2 Exceedance Response Action - Action Plan that requires certification:¹⁰

Level 1 and 2 ERA Report(s):
Click on the Report ID below to access the Report.

Report ID	Report Type	Status	Due Date
961035	Level 2 ERA Action Plan	Not Submitted - certification required	01/01/2018

The Legally Responsible Person or Duly Authorized Representative must review the prepared Level 2 Exceedance Response Action - Action Plan for information accuracy, prior to continuing to the “Certify” tab to perform the completion check

Storm Water Level 2 ERA Action Plan

Facility Name:	Mine	Operator Name:	Test	WDID:	5S34I025869
Report Period:	2017-18	Report Status:	Not Submitted - certification required		

[General Info](#) [Attachments](#) [QISP](#) [Certify](#) [Status History](#) [Back to Report Main](#)

~~Before certifying the report,~~ the system must verify that all required sections have been completed. To perform this check, click the button below:

[Perform Completion Check](#)

⁹ **NOTE:** The Legally Responsible Person/Duly Authorized Representative must have a valid eAuthorization form on file to be able to certify the submittal.

¹⁰ **NOTE:** If the Data Entry Person has properly sent the Exceedance Response Action report for certification to the Legally Responsible Person/Duly Authorized Representative then they can also view reports ready for certification in the “Documents Ready for Certification” SMARTS menu option.

12. The Legally Responsible Person or Duly Authorized Representative certifies and submits the Level 2 Exceedance Response Action - Action Plan by selecting the check box, entering their user account password, answering a security question, and selecting the “Submit/Certify” button:

Storm Water Level 2 ERA Action Plan

Facility Name: Mine Operator Name: Test WDID: 5S34I025869
Report Period: 2017-18 Report Status: Not Submitted - certification required

General Info Attachments QISP **Certify** Status History Back to Report Main

Completion/Error Check Completed: Report appears to be complete!

Select Certification & Submission check list

☐ I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gathered and evaluated the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is to the best of my knowledge and belief true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

Certifier Details

Certifier Name: Date Report Received: 11/03/2017
Certifier Title: Test

Please answer your security question and password before certifying the document.

What was your High School Mascot?

Please enter your password

Submit / Certify

On Clicking the Certify Later button, the status of the document is updated to Not Submitted - certification required. You can certify the report by going to Documents Ready for certification in the Main Menu.

13. Upon successful submission of the Level 2 Action Plan, the following confirmation screen will display:

Storm Water Level 2 ERA Action Plan

Facility Name: Mine Operator Name: Test WDID: 5S34I025869
Report Period: 2017-18 Report Status: Submitted

General Info Attachments QISP **Certify** Status History Back to Report Main

Your electronic event Report has been successfully received by the State Water Resources Control Board's database and is hereby certified. Your confirmation information for this certification is as follows:

WDID	5S34I025869
Report Period	2017-18
Certifier Name	
Date Certified	11/03/2017
Certification ID	900413

All records must be retained for 5 years from the date of the report or monitoring activity.

14. The user may upload an update to a submitted Exceedance Response Action - Action Plan by selecting the Report Action “Update” hyperlink when viewing the Waste Discharge Identification number’s report menu screen:

Storm Water Annual Report Monitoring (SWARM)

Facility Name: _____ Operator Name: _____ WDID: _____
Report Period: 2017-18

Annual Report:
Click on the Report ID below to access the Industrial Annual Report.

Report ID	Report Type	Status	Due Date	Date Submitted	Submitted By	Remand
939094	Annual Report	Future	07/15/2018			

Level 1 and 2 ERA Report(s):
Click on the Report ID below to access the Report.

Report ID	Report Type	Status	Due Date	Date Submitted	Submitted By	Report Action	Remand
961117	Level 2 ERA Action Plan	Submitted	01/01/2018	12/28/2017		Update	Remand

Ad Hoc Report: [New Ad Hoc Report](#)
Click on the “New Ad Hoc Report” button to start a new Industrial Ad Hoc Report. The electronic Ad Hoc Report screens are used to enter Rain Event and Non-Storm Water Discharge Event sampling/monitoring data collected.
Ad Hoc Reports associated with this Annual Report are listed below. Click on the Event ID link to access an Ad Hoc Report. The submitted Ad Hoc Reports cannot Remand after report End Date.

Event ID	Event Type	Start Date & Time	End Date & Time	Status	Received Date	Remand	Delete
994444	Qualifying Storm Event	07/01/2017 00:00	06/30/2018 00:00	Submitted	03/15/2018	Remand	

15. Select the “Add New Action Plan Update” button:

Storm Water Level 2 ERA Action Plan

Facility Name: _____ Operator Name: _____ WDID: _____
Report Period: 2017-18 Report Status: Submitted

[General Info](#) [Attachments](#) [QISP](#) [Certify](#) [Status History](#) [Update Action Plan](#) [Back to Report Main](#)

The following are the updated action plans associated with this record. Click on the Update ID to view the details.

[Add New Action Plan Update](#)

Update ID	Submitter	Submitted Date	Status of Document	Reason For Change	Delete

[Back](#) [Next](#)

16. Select the “Upload Revised Action Plan” to upload the revised plan and include a reason for the update in the text box:

Update Level 2 Information - Level 2 Action Plan

Update ID: 502 Status of Document: Not Submitted Submitter: Operator: Facility:

Action Plan Type: Update Level 2 Action Plan Action Plan Update Date: WDID: Facility:

[Update Action Plan](#) [Certify](#) [Status History](#) [Back to Action Plan](#)

Please click on **Upload Revised Action Plan** to upload new or revised Action Plan attachment(s). [Upload Revised Action Plan](#)

The following is the current new or revised Action Plan attachment(s) that will be uploaded when certified. Click on the links to [view them](#).

Attachment ID	File Type	File Title	File Description	Part No	Delete
---------------	-----------	------------	------------------	---------	--------

Reason For Update:

[Save & Continue](#)

17. The Legally Responsible Person or Duly Authorized Representative must certify and submit any Level 2 Exceedance Response Action - Action Plan updates by completing the “Certification & Submission Checklist” and entering the users SMARTS account security information:

Update ID: 502 Status of Document: Not Submitted Submitter: Operator: Facility:

Action Plan Type: Update Level 2 Action Plan Action Plan Update Date: 06/01/2018 WDID: Facility:

Change of Information (COI) perform completion check complete. Your application appears to be complete. Certify the COI to submit to Water Board.

[Update Action Plan](#) [Certify](#) [Status History](#) [Back to Action Plan](#)

Certification & Submission Checklist :

Check	Question Text
<input type="checkbox"/>	I certify under penalty of law that this document and all attachments were prepared under the direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.
<input type="checkbox"/>	I am also aware that my user ID and password constitute my electronic signature and any information I indicate I am electronically certifying contains my signature. I understand that my electronic signature is the legal equivalent of my handwritten signature. My signature on this form certifies that my electronic signature is for my own use, that I will keep it confidential, and that I will not delegate or share it with any other person. Should I wish to delegate such authority, I will do so formally in writing and electronically notify the State Water Board using SMARTS2 of such delegation within 10 days of the delegation. I further certify that I will protect my electronic signature from unauthorized use, and that I will contact the State Water Board, within two business days of discovery, if I suspect that my electronic signature has been lost, stolen, or otherwise compromised.

Certified By:

First Name:	Storm	Last Name:	Water Administration
Title:	Owner	Date:	06/01/2018

Please answer your security question before certifying the document.

What was your High School Mascot?

Please enter your password

[Certify COI](#) [Certify Later](#)

On Clicking the Certify Later button, the status of the document is updated to Not Submitted - certification required. You can later certify it in bulk by going to Applications submitted to LRP for certification (NOI, NOT, Annual Report, Ad Hoc Report, COI) in Pending Documents link in the Main Menu.

18. A confirmation of certification screen will display once submitted:

Update Action Plan	Certify	Status History	Back to Action Plan
<p>Your electronic "Change of Information" has been successfully received by the State Water Resources Control Board's database. Your confirmation information for this certification is as follows:</p> <p>COI ID: 502</p> <p>Submission/Certified Date: 06/01/2018</p> <p>Certifier Name: Storm Water Administration</p> <p>Certifier Title: Owner</p>			